**TRANSPORTATION SURVEY**

**We prefer to drive our student to school rather than use the school bus.**

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Not Applicable</th>
<th>Don't Know</th>
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<tbody>
<tr>
<td>55</td>
<td>66</td>
<td>124</td>
<td>62</td>
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<td>15%</td>
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**The district’s school bus system provides timely pick up and drop off service.**

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Not Applicable</th>
<th>Don’t Know</th>
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<tbody>
<tr>
<td>67</td>
<td>198</td>
<td>(1)</td>
<td>24</td>
<td>9</td>
<td>24</td>
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<tr>
<td>18%</td>
<td>53%</td>
<td>6%</td>
<td>2%</td>
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**When I contact the Transportation office, I am treated courteously and receive accurate information in a reasonable amount of time.**

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<tr>
<th>Strongly Agree</th>
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<td>8</td>
<td>9</td>
<td>30</td>
<td>43</td>
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<td>25%</td>
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**My students’ bus driver(s) are safe and courteous drivers.**

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<th>Strongly Agree</th>
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<th>Disagree</th>
<th>Strongly Disagree</th>
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**Transportation staff enforce disciplinary rules appropriately.**

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<th>Strongly Disagree</th>
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<td>67</td>
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<td>21</td>
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<td>32</td>
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<td>22%</td>
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</table>
The school bus stop location is reasonable and appropriate for my age student(s).

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<th>Disagree</th>
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<tbody>
<tr>
<td>111</td>
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<td>17</td>
<td>21</td>
<td>31</td>
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<td>5%</td>
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The bus fleet is clean and well maintained.

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<th>Strongly Agree</th>
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<th>Disagree</th>
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<tr>
<td>71</td>
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<td>101</td>
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Overall I am satisfied with my students school bus transportation to and from school.

<table>
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<tr>
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School(s) my student(s) attend:

- Elementary 240
- Special Needs 2
- Middle School 165
- Non-Public School 2
- High School 106
- Other Program(s) 2

Comments:

I live behind one school. My child still has to ride the bus one hour and a half until she gets home!

We would definitely be strongly satisfied with our overall bus transport AND bus location IF our daughter could be dropped off either at our house or right across the street @ Ridgewood entrance, as opposed to us having to drive up the road to neighbor’s home. PLEASE note that we only disagree because we have had and still are experiencing so many car issues lately – and the walk is scary for my child because it is so close to the road.

Why can’t my daughter have a pick up at the end of our road at North Shore & Washington St.??
Bus is overcrowded!

There is no bus for our elementary grandson and high school daughter, yet we live over a mile away. That was not a problem for the little one when Hartman was open. Hailey's bus stop needs to be changed to closer to her home.

From Covert – My kids tell me their bus is too crowded. 3 middle/high students to a seat may be unsafe. Some of these kids are big.

Alex has never ridden the bus, but I would like to sign up for transport for just in case.

Why can’t we have a pick up at home and drop off at daycare. This is really helpful to us parents. Don’t think about you, think about parents who struggle with babysitting issues before or after school.

We drive in the morning due to the amount of time our kids would need to be on the bus. In the PM our kids have a shorter ride. I wish that middle school students didn’t have to ride with high school students.

I generally will drop my kids off to school because morning bus times were wacky last year. My older son got picked up over an hour before school started, while my other son was changed to a bus route that picked him up 10 minutes before the start of his school day. Both kids rode after school, as timing was more predictable. Buses are also severely overcrowded.

Someone from the transportation department should be available at Open House to answer questions and provide information.

I have always drive my kids to school. Waiting at a bus stop and adding time to my son’s already long day are concerns.

The kids were out of control my daughter’s bus last year ...thus causing me to driver her to school.

Most of the time the driver is going too fast and passes the stop then my daughter has to walk half way next door to get on the bus. I see this almost weekly and most of the time the bus is running late!

My child may needs to ride a different bus (#18) home from school on certain occasions. I will call to discuss, or please call me at number below. Thank you in advance. Kim Brady  269-906-2290

We prefer to use the bus, but due to the environment on the bus (student behavior, language, fights), we often drive our kids.

I drive because my kids are schools of choice, even though a bus comes to Covert to pick up kids. Two of mine (Baseline School) cannot. I’ve never used this option because I would have to use gas taking the other two in. Offer so that all kids could get ride to the high school then ride bus to Baseline. Two kids ride the bus from their father’s house and get transferred. Why not offer it also in Covert? Katherine Goodrode  655-7380

There is swearing and inappropriate behavior that needs to stop. I realize there is only one bus driver, but if my child tells me, she is a tattle take. If I call, I am an over protective parent. Some kids are making it unpleasant for many kids. Please continue telling bus drivers to walk up and down aisles and keep stern with kids who are not behaving. Thank you.

Stops should be closer to homes, not 2+ blocks away.

The transportation supervisor is very rude and unwilling to listen to concerns. She is also unwilling to help work out solutions to problems. I, myself, have experienced this and so have several other parents I have spoken with.
An hour bus ride in the morning before school is a bit much, but I know it can’t be helped.

Driver drives too fast.

I have never had a problem with the transportation. I do schools of choice and my daughter drives to school.

I live a few blocks from the school, so a bus ride isn’t feasible, so I take them and pick them up. Only time they ride is during field trips, and they’ve never complained.

I drive some of my children and some ride the bus (based on what time they would be picked up or dropped off.)

It would be more convenient if my children could ride the bus. We live too far away for them to walk.

Stephany is not able to ride the bus do the school of choice. We live a street away from the last street the school bus passes by.

I would suggest that the bus stop in front of the kid’s instead of the kids going a block to them. If one stop is 4 blocks away. Why can’t they stop in front of a group of kids. Instead of passing them and no one is standing there.

Why doesn’t the bus have seat belts on it? So the middle and elementary students have to ride with the high school students?

Jackie is nice to talk to when you need to address something. Then is very rude and unprofessional. I’ve been dealing with her now for 9 years and have given up on expressing any concerns or asking any questions. Bus times are not up to date. We need to use our driveway as pick up and drop at all times.

My child is school of choice and doesn’t ride a bus 😊

I feel the drivers should stop at a location where the children are, not make the kids trample through snow to get to them at one corner when they could kindly stop 10 feet more right in front of them.

Only I want that bus driver, stop in front of my house, for my children’s safety. If you want to contact me, please in Spanish. Lorena Morales 269-364-5879.

A bus for students that live in Covert for all students in all schools, not just certain ones.

Bus doesn’t drive by my house we live close to Lincoln.

This year I no longer have students who ride the bus, but over the years I have been happy with their bus transportation and greatly appreciate that they could ride the bus to and from school.

I need just transportation to after school program at Lincoln. Heather VanLandingham 269-487-7583.

We need a time that they stick to.

Too full, and I think they should not ride small Pre-K to 1st grade in buses with 3rd, 4th, 5th grades. Bigger kids push smaller kids!!

Too dangerous for my child to be walking and crossing Phillips. Willow Street stop sign is best pick up for area! Jennifer Janosky 269-364-0052

Bus driver isn’t professional or respectful of my children. She is short, rude and inconsistent.

This is a good opportunity for my kids to interact with other kids in the community.
I believe that there should be an extra adult on every bus to oversee the events that take place. The cameras are not sufficient enough to handle and take care of events as they happen. Also the bus has been making the kids tardy to class each day. My suggestion while drivers are learning routes that they are made to get a considerable head start knowing they will have to adjust accordingly. Heather Welsh-Johnson 637-0930.

Our bus is very loud, driver doesn't seem to have a handle on children. With problems he said one thing and did another.

Busses are real crowded and full. Kids get pushed or squashed by other students.

I wish it could be more flexible for friends to be able to ride to play after school.

4th and 5th should be dropped closer, not around the block down two blocks down. Shelly R ?? 637-1823.

The new shuttle from North Shore to Lincoln is later that the parents and kids at Lincoln get released. Then I was unsure if my son was on the bus or not.

I really wish that the bus could pick my child up from our home. We have to walk all the way across town to get him to school. It takes us 20 minutes, and it’s about to be winter. My son is gonna be freezing. Angelina Guajardo 269-270-5824, Tyrone Shepherd 269-910-4149.

Pick up of children at schools is confusing.

My daughter only rode the bus a few times in kindergarten. Two of those times she had substitute drivers that forget to let her off at her stop. I chased the bus both times and flagged it down! Also last year older students on the bus were flipping off parents as they waited in line to pick up their children at Maple Grove. This happened a couple of times, but I do not recall the bus number. Theresa Gleason 269-767-0672.

Not too happy to hear my 3rd grader say her bus driver is mean. It’s only the 3rd day. Bus #7, We live in Covert so no bus. They did have one but not no more. I have 3 kids I have to take. It would be nice if they brought the bus back please. Brenda Bowman 616-546-0454.

Bus #20 driver, Mrs. H is very nice. Thank you Mrs. H. Marieta Guzman 269-767-3640

High school/Baseline bus #14 is always on time. North Shore bus #6 is late every morning and every afternoon. My younger kids hate riding the bus because of the behavior of the kids on the bus. We have no choice but to have them ride it in the afternoon. But I wish we had another alternative. We’ve asked that our kids sit together in the front away from certain kids that are out of control and every year we have to continue asking. I can hear the kids screaming as the bus approaches our house. The driver has no control over her bus #6 and the kids are rude and disrespectful to the driver. Chris Muller 269-832-8740.

Not able to ride bus due to being enrolled into wrong school from location of my house.

Would like more option for elementary bus. I live in Maple Grove School bus route and now have to drive children to school.

I would love it if South Haven Schools offered busing in Covert.

The bus stop was moved from our next door driveway and several houses down to two houses down 3 or 4 years ago to consolidate. No problem. Then 2 years ago I requested it be moved back to next door because my son was the only one riding in the morning. I went through heck because the bus garage said the other neighbor whose son never rode the
Bus had to agree to move the pick up from her driveway to the next driveway over. Of course she wouldn’t return my calls or agree to the move. Policies shouldn’t depend on a parent whose child doesn’t ride the bus just because of where they live or what office they’re running for in the school district. Policies should be focused on the kids and their safety.

The bus ride is far too long for young children. My son would have been on the bus over an hour to get to school, which is 7 minutes away! I think it is an unrealistic and not age-appropriate expectation for a 5 year old to just sit for over an hour. In addition, I have heard from other parents that the behavior and language on the bus is terrible. When I called to speak to someone about the bus times and pick up location, she was extremely rude. I ended up changing my work schedule and reducing my hours to avoid the bus system altogether.

There needs to be a “Somewhat Agree and Somewhat Disagree”.

We are participating in Schools of Choice. The bus does not come to Pullman to pick up my child. If this ever changes please contact me. I would consider paying a “bus” fee to have her ride the bus to school. 269-876-7431

The bus stop is centrally located for the daycare provider in our subdivision. I don’t feel it’s always safe as it is not near a house. I know you can’t make everyone happy but I have issues why my son complains of the kids’ behavior at this bus stop and there are not choices. Shirley Denbow 269-208-8113.

The only problem I have is my elementary students’ bus driver ends up stopping the bus several times to yell at kids. My son has been 20-30 minutes late after school several times. I totally agree that the kids need to be disciplined if they’re acting up, but if the bus driver has to pull over to scream at them, he obviously doesn’t have their respect and needs to gain control.

Great job!

#18 drives too fast.

We prefer to drive but are happy with current bus service.

As far as I know, the school bus must be safe and reliable. It picks up and drops my child off safely to and from school every school day. Thanks a whole lot!

My children express concerns to us that there are fights on the bus, the language is crude and inappropriate, there are other kids that bother them. We would prefer they ride the bus, but due to the issues noted, we most often drive them to school.

My son’s bus driver is mean and does not discipline other students that is picking on my son. Eva Johnson 269-767-7552.

Very satisfied 😊 Thank you for all the hard work!

My child just started riding Bus 15 and bus driver was very nice to me and answering my questions.